

Digital, Data and Technology Career Progression Pathways

Explore your career journey across our job families



Discover over 240 non-clinical career paths in the NHS, from data and analysis to technology and development, where your skills can make a real difference. Explore the Job Families below to find your fit and start a supported journey with training and development to help you grow. Simply click on a Job Family to find out more.

 JOB FAMILY Existing roles and teams	 ENTRY LEVEL Build your foundations	 SENIOR / EXPERT Develop your skills	 LEAD / MANAGER Lead teams and projects	 STRATEGIC / DIRECTOR Drive strategy and change	 EXECUTIVE Shape the future
 IT OPERATIONS	Service Desk Analyst End User Computing Engineer Infrastructure Engineer	Application Operations Engineer Infrastructure Operations Engineer IT Operations Analyst	Service Desk Manager Service Transition Manager Change and Release Manager	IT Service Manager Head of IT Operations Incident and Problem Manager	Chief Information Officer (CIO) Director of IT Services Chief Technology Officer (CTO)
 USER CENTRED DESIGN	Junior Designer Content Designer Junior UI/UX Designer	Designer (UX/UI/Service) User Researcher Accessibility Specialist	Design Lead Content Strategist Service Designer	Head of Design Design Manager User Research Manager	Director of Design Chief Design Officer (CDO) Chief Experience Officer (CXO)
 ARCHITECTURE	Junior Technical Architect Junior Solutions Architect Architecture Analyst	Solutions Architect Technical Architect Security Architect	Lead Architect Data Architect Domain Architect	Enterprise Architect Head of Architecture Architecture Manager	Chief Architect Enterprise Architecture Director Chief Technology Officer (CTO)
 DATA	Junior Data Analyst Junior Data Engineer Junior Analytics Engineer	Data Analyst Data Engineer Data Scientist	Analytics Lead Data Governance Manager ML Engineer	Head of Data and Analytics Data Strategy Manager Data Governance Lead	Chief Data Officer (CDO) Chief Analytics Officer (CAO) Director of Data and Analytics
 SOFTWARE DEVELOPMENT	Junior Developer Junior Frontend Developer Junior Test Automation Engineer	Software Developer Frontend Developer DevOps Engineer	Technical Lead Development Team Lead Engineering Manager	Head of Engineering Software Development Manager DevOps Manager	Chief Technology Officer (CTO) Chief Product and Technology Officer Director of Engineering
 PRODUCT AND DELIVERY	Junior Business Analyst Delivery Support Officer Project Coordinator	Business Analyst Product Owner Delivery Manager	Product Manager Senior Delivery Manager Programme Manager	Head of Product Digital Portfolio Manager Service Owner	Chief Product Officer (CPO) Director of Digital Delivery Chief Technology Officer (CTO)
 PATIENT SERVICES	Junior Clinical Coder Data Quality Officer Patient Access Administrator	Clinical Coder Records and Information Officer Patient Access Coordinator	Patient Access Manager Data Quality Lead Information Services Manager	Head of Patient Services Assistant Director of Patient Services Clinical Records Manager	Chief Information Officer (CIO) Director of Patient Services Chief Operating Officer (COO)
 QUALITY ASSURANCE TESTING	Test Technician Junior Test Analyst QA Analyst	Test Engineer Automation Test Engineer Performance Test Analyst	Test Lead QA Lead Test Manager	Head of Quality Assurance Head of Testing QA Manager	Chief Quality Officer (CQO) Director of Quality Engineering Director of Digital Quality
 CYBER SECURITY	Junior Cyber Security Analyst Security Operations Technician Information Security Officer	Cyber Security Analyst Security Engineer GRC Analyst	Security Lead Cyber Security Engineer GRC Lead	Head of Cyber Security Security Operations Manager Information Security Manager	Director of Cyber Security Chief Information Security Officer (CISO) Chief Technology Officer (CTO)
 DIGITAL LEADERSHIP ROLES	Leadership Development Programme Digital Graduate Trainee Aspiring Leader	Senior Manager Programme Lead Specialist Lead	Assistant Manager Deputy Director Associate Director	Director of Digital Director of Data Director of Technology	Chief Information Officer (CIO) Chief Digital Information Officer (CDIO) Board-Level Executive
 KNOWLEDGE, LIBRARY AND INFORMATION MANAGEMENT	Library Assistant Information Assistant Knowledge Support Officer	Library / Information Officer Evidence Specialist Digital Systems Librarian	Library Manager Knowledge Manager Information Manager	Knowledge Service Manager Head of Knowledge and Information Research and Evidence Lead	Director of Library Services Director of Knowledge and Information Chief Knowledge Officer
 DIGITAL EDUCATION SERVICES	Digital Education Administrator Junior Digital Trainer Learning Support Officer	Digital Applications Specialist E-Learning Developer Digital Education Trainer	Senior Digital Trainer Digital Education Manager Learning and Development Lead	Head of Digital Education Digital Learning Programme Manager Education Services Manager	Director of Digital Education Director of Workforce Transformation Chief Learning Officer (CLO)
 INFORMATION GOVERNANCE	Information Governance Assistant Data protection Assistant Records Compliance Officer	Information Governance Officer Senior IG Officer Data Protection Officer	Information Governance Manager Risk and Compliance Lead Data Protection Manager	Head of Information Governance Information Risk Manager Deputy SIRO	Senior Information Risk Owner Director of Information Governance Caldicott Guardian
 CLINICAL INFORMATICS	Junior Clinical Informatician Clinical Information Support Officer Clinical Systems Support Officer	Clinical Informatician Clinical Systems Analyst Clinical Safety Officer	Clinical Informatics Lead Clinical Systems Manager Clinical Safety Lead	Clinical Informatics Programme Lead Head of Clinical Informatics Deputy CCIO	Chief Nursing Information Officer Chief Clinical Information Officer (CCIO) Medical Director (Informatics)

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IT OPERATIONS

Keep technology running in healthcare

People in IT Operations make sure digital systems work smoothly, safely, and reliably. In healthcare, this means helping staff access important systems that support patient care.

What kind of roles are there?

Fixing and improving systems

- **Application Engineer**
Looks after apps and keeps them working properly
- **Infrastructure Engineer**
Builds and supports the systems that everything runs on
- **Infrastructure Operations Engineer**
Keeps core systems running day to day

Managing change

- **Change and Release Manager**
Plans and controls updates to systems safely
- **Service Transition Manager**
Helps new or updated services go live smoothly

Solving issues quickly

- **Incident Manager**
Fixes problems fast when systems stop working
- **Problem Manager**
Finds the root cause of issues and stops them happening again

Keeping services on track

- **IT Service Manager**
Makes sure IT services are reliable and meet users' needs
- **Command and Control Centre Manager**
Monitors systems in real time to spot issues early

Supporting people

- **End User Computing Engineer**
Helps staff with IT problems and keeps devices working
- **Service Desk Manager**
Leads the team that provides IT support to users

Connecting people and IT

- **Business Relationship Manager**
Works with teams to understand what they need from IT

Who might enjoy these roles?

You might enjoy IT Operations if you:

- Like solving problems and fixing things
- Enjoy working with technology

- Stay calm under pressure
- Like helping people

- Are organised and good at planning
- Pay attention to detail

Why it matters

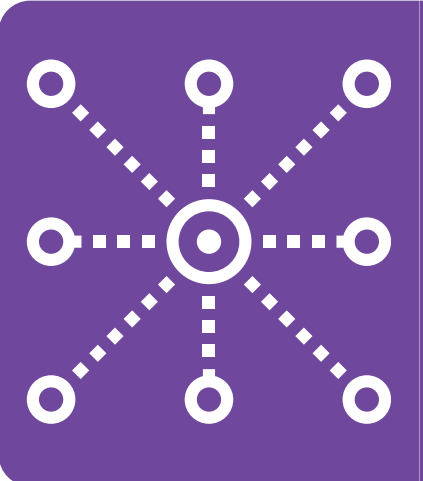
Every digital system in healthcare depends on IT Operations.
Without these roles, staff couldn't access vital information or deliver safe care.

To find out more about non-clinical careers in NHS IT Operations visit https://job-profiles.fedip.org/job_family/it-operations/
or scan the QR code to visit the Federation of Informatics Professionals website
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USER CENTRED DESIGN

Design digital services that work for everyone

People in User Centred Design make digital services easy to use and understand for patients, staff, and the public. They ensure technology is designed around real people’s needs, so it works in a clear and trusted way.

What kind of roles are there?

Understanding users

- **User Researcher**
Talks to users and gathers insights to understand their needs

Designing how things work

- **Interaction Designer**
Plans how users move through a website or system
- **Service Designer**
Designs the full journey, from start to finish, across different services

Making things clear

- **Content Designer**
Writes and creates content that is easy to understand and use.
- **Content Strategist**
Plans how content is organised and delivered across services
- **Technical Writer**
Explains complex technical Information in a clear way for specialist users

Making services inclusive

- **Accessibility Specialist**
Ensures digital services can be used by everyone, including people with disabilities

Who might enjoy these roles?

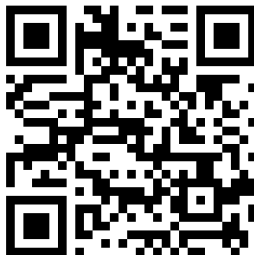
You might enjoy User Centred Design if you:

-  Care about helping people
-  Like understanding how people think and behave
-  Notice what makes things easy or difficult to use
-  Enjoy being creative and solving problems
-  Have strong communication skills
-  Want to make a real difference to people’s experience

Why it matters

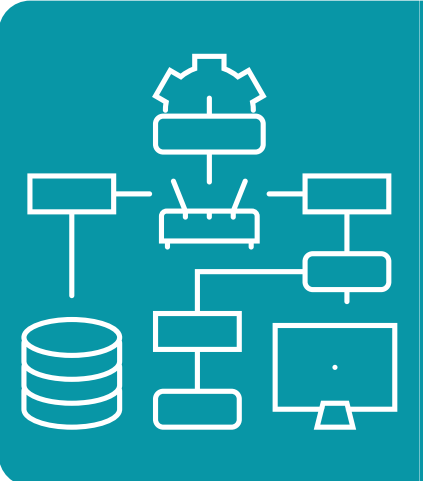
Good design can make healthcare easier to access, understand, and use. These roles help remove barriers and make sure no one is left behind.

To find out more about non-clinical careers in NHS User Centred Design visit https://job-profiles.fedip.org/job_family/user-centred-design/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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ARCHITECTURE

Design the big picture behind digital systems

People in Architecture plan and design how digital systems work together. In healthcare, they help create strong, secure, and efficient systems that support staff and improve services.

What kind of roles are there?

Planning and strategy

- **Business Architect**
Helps organisations turn their goals into practical digital plans
- **Enterprise Architect**
Oversees how systems and technologies work together

Working with data

- **Data Architect**
Designs how data is organised, stored and used across systems

Making things clear

- **Solutions Architect**
Creates technical solutions to meet organisational needs
- **Technical Architect**
Provides expert guidance on how systems should be built
- **Network Architect**
Designs networks, including cloud-based systems

Keeping systems secure

- **Security Architect**
Builds systems that protect data and keep information safe

Who might enjoy these roles?

You might enjoy Architecture if you:

- Like big-picture thinking and planning
- Enjoy solving complex problems

- Are interested in how systems and technology connect
- Pay attention to detail

- Like working with different teams
- Want to improve how organisations work

Why it matters

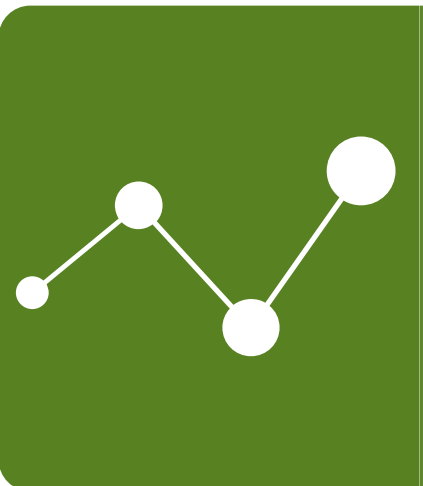
Architecture roles shape how digital systems are built and improved. Their work helps healthcare organisations run more efficiently and securely, supporting better care for everyone.

To find out more about non-clinical careers in NHS Architecture visit https://job-profiles.fedip.org/job_family/architecture/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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DATA

Turn information into better healthcare

People in Data roles use information to improve healthcare services, research, and decisions. They collect, organise, and analyse data to support better care, while keeping information safe.

What kind of roles are there?

Analysing data

- **Data Analyst**
Looks at data to find insights and improve services and patient care

Measuring performance

- **Performance Analyst**
Tracks how services are doing and helps improve results

Building data systems

- **Data Engineer**
Builds systems that collect, organise, and prepare data for use

Predicting and modelling

- **Data Scientist**
Uses advanced methods to spot trends and predict future outcomes

Managing data

- **Data Governance Manager**
Ensures data is managed properly and used responsibly

Using data responsibly

- **Data Ethicist**
Looks at fairness, safety, and the wider impact of how data is used

Who might enjoy these roles?

You might enjoy Data roles if you:

- Enjoy working with numbers and spotting patterns**
- Are curious and like asking questions**

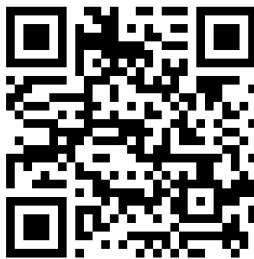
- Like using technology to solve problems**
- Pay attention to detail**

- Care about fairness and using data responsibly**
- Want to improve decisions and outcomes in healthcare**

Why it matters

Data helps healthcare organisations understand what works, what needs to improve, and how to plan for the future. These roles support better decisions, better services, and better patient care.

To find out more about non-clinical careers in NHS Data visit https://job-profiles.fedip.org/job_family/data/ or scan the QR code to visit the Federation of Informatics Professionals website



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SOFTWARE DEVELOPMENT

Build digital tools that improve healthcare

People in Software Development design, build, and maintain digital systems used across healthcare. They create solutions that help services run smoothly using a range of technologies and tools.

What kind of roles are there?

Supporting development

- **Development Operations Engineer (DevOps)**
Supports how software is built and run, using tools, automation, and testing environments.

Building user-facing features

- **Frontend Developer**
Designs and improves the parts of websites and systems that users see and interact with

Developing software

- **Software Developer**
Designs, builds, and improves software to meet user needs

Improving systems

- **Software Developer**
Helps update and enhance systems to keep them efficient and effective

Managing tools and environments

- **Development Operations Engineer (DevOps)**
Maintains development tools, code systems, and testing processes

Automating processes

- **Development Operations Engineer (DevOps)**
Writes code to automate tasks and improve how systems operate

Who might enjoy these roles?

You might enjoy Software Development if you:

-  Enjoy coding and building things
-  Like solving technical problems
-  Pay attention to detail
-  Enjoy both logic and creativity

-  Like improving how things work
-  Want to create tools that help people

Why it matters

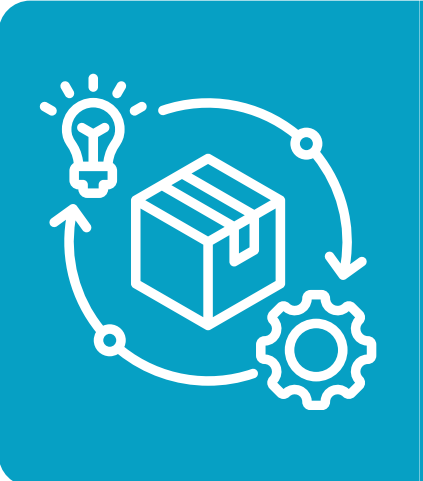
Software Development powers the digital systems used every day in healthcare. These roles help create reliable tools that support staff and improve patient care.

To find out more about non-clinical careers in NHS Software Development visit https://job-profiles.fedip.org/job_family/software-development/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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PRODUCT AND DELIVERY

Turn ideas into digital services that work

People in Product and Delivery roles make sure digital services are planned, built, and delivered successfully. They work with teams to improve services so they meet the needs of healthcare staff and the public.

What kind of roles are there?

Understanding needs

- **Business Analyst**
Looks at problems and finds ways to improve services

Delivering work

- **Delivery Manager**
Makes sure products and services are delivered successfully
- **Programme Delivery Manager**
Oversees large or complex programmes across multiple teams

Managing products and services

- **Product Manager**
Leads the development of products and sets priorities
- **Service Owner**
Takes responsibility for the overall quality of a service

Running projects

- **Project Manager**
Plans and manages projects, including time, budget, and risks
- **Project Support Officer**
Supports planning and delivery of projects

Overseeing portfolios

- **Digital Portfolio Manager**
Manages a group of digital projects and tracks progress

Who might enjoy these roles?

You might enjoy Product and Delivery if you:

- Like organising work and making plans
- Enjoy working with different teams

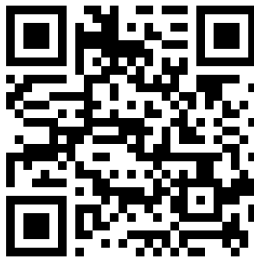
- Are good at problem solving
- Like managing tasks and priorities

- Communicate clearly with others
- Want to improve services for people

Why it matters

Product and Delivery roles help turn ideas into services that improve healthcare. Their work ensures digital projects are planned, delivered, and improved in ways that meet the needs of staff, patients, and the public.

To find out more about non-clinical careers in NHS Product and Delivery visit https://job-profiles.fedip.org/job_family/product-and-delivery/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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PATIENT SERVICES

Support patients and keep services running smoothly

People in Patient Services help healthcare run effectively day to day. They manage patient information, support bookings and records, and are often the first point of contact for patients, staff, and visitors.

What kind of roles are there?

Managing patient records

- **Records and Information Manager**
Oversees patient records and ensures information is handled correctly and securely

Coding clinical information

- **Clinical Coder**
Translates medical information into coded data to support care planning and reporting

Ensuring data quality

- **Data Quality Officer**
Checks and improves the accuracy of patient data in systems

Managing access to services

- **Patient Access Manager**
Oversees booking systems and helps patients access the care they need

Supporting patients and staff

- **Records and Information Manager**
Leads administrative teams such as reception, booking, and ward clerks

Providing guidance and compliance

- **Records and Information Manager**
Advises on laws and guidelines around patient information and confidentiality

Who might enjoy these roles?

You might enjoy Patient Services if you:

- ♥ Enjoy helping people
- 🗨️ Like speaking with patients and staff
- 🧠 Are organised and detail-focused
- 📋 Enjoy working with information and systems
- 🔍 Care about accuracy and quality
- 🌟 Want to support patient care behind the scenes

Why it matters

Patient Services roles keep healthcare organised and accessible. Their work ensures patients receive the right care at the right time, supported by accurate information.

To find out more about non-clinical careers in NHS Patient Services visit https://job-profiles.fedip.org/job_family/patient-services/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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QUALITY ASSURANCE AND TESTING

Make sure digital systems work properly before they go live

People in Quality Assurance and Testing check that digital systems are safe, reliable, and ready to use before they are released. They test systems carefully to make sure they work as expected and meet user needs.

What kind of roles are there?

Planning tests

- **Test Engineer**
Plans what needs to be tested and how, including estimating the work involved

Carrying out testing

- **QA Analyst**
Runs tests and explores how systems behave to find issues

Managing quality

- **Test Manager**
Leads the overall testing strategy and ensures quality standards are met

Identifying risks

- **QA Analyst**
Looks for potential problems and helps reduce risks before systems go live

Improving systems

- **Test Engineer**
Helps refine systems by identifying improvements during testing

Leading test strategy

- **Test Manager**
Oversees testing across projects to ensure consistent quality

Who might enjoy these roles?

You might enjoy Quality and Assurance if you:

- Notice small details others might miss
- Like testing how things work
- Think logically and carefully
- Enjoy problem solving and finding issues
- Are interested in digital systems
- Want to help create reliable services

Why it matters

Testing ensures digital systems are safe and effective before people use them. These roles help prevent problems and support better, more reliable healthcare services.

To find out more about non-clinical careers in NHS IT Quality and Assurance visit https://job-profiles.fedip.org/job_family/quality-assurance-testing/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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CYBER SECURITY

Protect digital systems and keep information safe

People in Cyber Security protect systems, networks, and data from threats. In healthcare, they help keep sensitive information secure and ensure systems are safe to use.

What kind of roles are there?

Monitoring threats

- **Cyber Security Analyst**
Monitors alerts and responds to potential security threats.

Assessing risks

- **Cyber Security Analyst**
Reviews risks and checks systems are protected against attacks

Managing security controls

- **Cyber Security Manager (Governance)**
Ensures security processes and controls are in place and working properly

Leading governance and compliance

- **Cyber Security Manager (Governance)**
Advises on policies, standards, and risk management

Running security operations

- **Cyber Security Manager (Operational)**
Oversees the day-to-day running of cyber security teams

Providing expert guidance

- **Cyber Security Manager (Operational)**
Supports teams and leaders with expert advice on security

Who might enjoy these roles?

You might enjoy Cyber Security if you:

- Like investigating and solving problems
- Think logically and stay calm under pressure

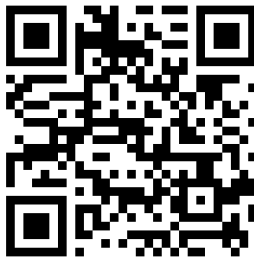
- Are interested in technology and security
- Want to protect systems and people

- Pay attention to detail
- Enjoy working in a fast-changing environment

Why it matters

Cyber Security protects sensitive information and keeps healthcare systems safe. These roles help organisations prevent attacks and keep services running securely.

To find out more about non-clinical careers in NHS Cyber Security visit https://job-profiles.fedip.org/job_family/cyber-security/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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DIGITAL LEADERSHIP CAREERS

Lead digital change in healthcare

People in Digital Leadership guide how technology is used to improve healthcare. They set direction, lead teams, and drive innovation to improve patient care, services, and outcomes.

What kind of roles are there?

Setting strategy

- **Chief Information Officer (CIO)**
Leads digital strategy and ensures technology supports organisational goals

Driving digital transformation

- **Chief Digital Information Officer (CDIO)**
Leads innovation and transformation using digital tools and services

Connecting digital and clinical care

- **Chief Clinical Information Officer (CCIO)**
Links digital systems with clinical practice to improve patient care
- **Chief Nurse Information Officer (CNIO)**
Focuses on how digital supports nursing practice.
- **Chief Allied Health Professional Information Officer**
Supports digital improvements across therapy and support services

Leading data and insights

- **Chief Analytics Officer**
Uses data to guide decisions and improve services

Leading technology

- **Chief Technology Officer (CTO)**
Oversees technology systems and ensures they are effective and up to date

Ensuring safe and responsible use

- **Caldicott Guardian**
Protects patient information and ensures it is used safely and appropriately
- **Chief Digital Pharmacist / Chief Digital Social Work Officer**
Leads digital developments within specialist areas

Who might enjoy these roles?

You might enjoy Digital Leadership if you:

- Think strategically and like big-picture planning
- Enjoy leading teams and working with others
- Are interested in innovation and new technology
- Communicate clearly and influence decisions
- Use data to guide thinking
- Want to shape the future of healthcare

Why it matters

Digital leaders shape how technology improves healthcare. Their decisions help organisations work better, improve patient care, and prepare for the future.

To find out more about non-clinical careers in NHS Digital Leadership visit https://job-profiles.fedip.org/job_family/digital-leadership-roles/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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KNOWLEDGE, LIBRARY AND INFORMATION MANAGEMENT

Make sure the right information is available at the right time

People in Knowledge Management help healthcare staff and organisations find, use, and share reliable information. They support learning, research, and better decision making by making knowledge easy to access and apply.

What kind of roles are there?

Finding and using information

- **Information Manager**
Finds and analyses data and information to help improve services

Managing knowledge resources

- **Library and Knowledge Specialist**
Provides access to books, research, and digital resources for staff and learners

Supporting evidence-based practice

- **Library and Knowledge Specialist**
Summarises research and shares best practice to support decision making

Sharing knowledge

- **Knowledge Management Specialist**
Helps teams share learning, experience, and good practice

Organising information systems

- **Knowledge Management Specialist**
Uses digital tools to organise and share knowledge across organisations

Using data and insights

- **Data Scientist**
Uses data and evidence to support learning, research, and improvements

Who might enjoy these roles?

You might enjoy Knowledge, Library and Information Management if you:

- Enjoy learning and finding information
- Like researching and analysing ideas

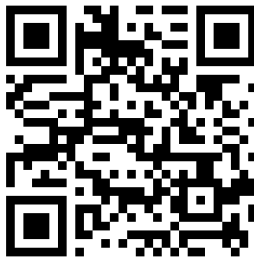
- Are organised and detail-focused
- Enjoy sharing knowledge with others

- Like working with digital tools and systems
- Want to support better decisions in healthcare

Why it matters

Good knowledge helps healthcare staff make better decisions.
These roles ensure the right information is available to improve care, learning, and innovation.

To find out more about non-clinical careers in NHS Knowledge, Library and Information Management visit https://job-profiles.fedip.org/job_family/knowledge-management/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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DIGITAL EDUCATION SERVICES

Help people build the digital skills they need

People in Digital Education Services support healthcare staff to learn and use digital tools. They help build confidence and skills so staff can deliver safe and effective care.

What kind of roles are there?

Planning learning

- **Digital Training Manager**
Leads the planning and delivery of digital training programmes

Delivering training

- **Digital Trainer**
Teaches staff how to use digital tools and systems

Supporting digital skills

- **Digital Trainer**
Helps staff build confidence in using technology

Developing learning resources

- **Digital Training Manager**
Creates and improves training materials and programmes

Working with teams

- **Digital Training Manager**
Works with teams to understand their learning needs

Improving learning outcomes

- **Digital Trainer**
Helps ensure training leads to real improvements in practice

Who might enjoy these roles?

You might enjoy Digital Education roles if you:

- Enjoy teaching and helping others learn
- Communicate clearly and confidently

- Like explaining how things work
- Enjoy supporting people

- Are interested in digital tools
- Want to help others succeed

Why it matters

These roles help staff develop the skills they need to use digital systems safely and effectively. Their work supports better care and more confident teams.

To find out more about non-clinical careers in NHS Digital Education visit https://job-profiles.fedip.org/job_family/digital-education-services/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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INFORMATION GOVERNANCE

Keep information safe, secure, and used properly

People in Information Governance help organisations manage and share information safely. They make sure data is protected, used correctly, and handled in line with the law to keep patients and staff safe.

What kind of roles are there?

Protecting data and privacy

- **Data Protection Officer (DPO)**
Ensures organisations follow data protection laws and advises on how to keep information safe

Managing governance

- **Information Governance Manager**
Leads how information is managed and ensures policies are followed

Supporting compliance

- **Information Governance Officer**
Helps teams follow rules, manage requests, and support audits

Handling information requests

- **Information Governance Officer**
Manages requests such as accessing personal data or public information

Managing risk

- **Risk and Compliance Lead**
Identifies risks and helps organisations reduce harm and improve safety

Promoting good practice

- **Information Governance Officer**
Supports training and raises awareness about handling information correctly

Who might enjoy these roles?

You might enjoy Information Governance if you:

-  **Pay close attention to detail**
-  **Care about fairness, rules, and doing things properly**
-  **Like understanding policies and processes**
-  **Communicate clearly with others**
-  **Enjoy organising information**
-  **Want to help keep people’s data safe**

Why it matters

These roles protect sensitive information and ensure it is used responsibly. Their work helps build trust and keeps healthcare organisations safe and compliant.

To find out more about non-clinical careers in NHS Information Governance visit https://job-profiles.fedip.org/job_family/information-governance/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)



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CLINICAL INFORMATICS

Connect healthcare and technology

People in Clinical Informatics make sure digital systems work smoothly, safely, and reliably. In healthcare, this means helping staff access important systems that support patient care.

What kind of roles are there?

Bridging clinical care and IT

- **Clinical Informatician**
Connects healthcare practice with digital systems to ensure they meet clinical needs

Ensuring clinical safety

- **Clinical Safety Officer (CSO)**
Makes sure digital systems are safe to use and meet clinical standards

Improving systems and workflows

- **Clinical Informatician**
Works with healthcare teams to improve how systems support day-to-day care

Supporting system design

- **Clinical Informatician**
Helps shape and develop digital tools used by staff and patients

Using data in care

- **Clinical Informatician**
Supports the use of accurate data to improve decision making and outcomes

Training and supporting staff

- **Clinical Informatician**
Helps healthcare staff understand and use digital systems effectively

Who might enjoy these roles?

You might enjoy Clinical Informatics if you:

- Are interested in healthcare and technology
- Like solving real-world problems

- Enjoy working with different professionals
- Want to improve how systems support care

- Are interested in data and decision making
- Want to make healthcare safer and more effective

Why it matters

Clinical Informatics ensures digital systems truly support patient care. These roles help make healthcare safer, more efficient, and easier for staff and patients to use.

To find out more about non-clinical careers in NHS Clinical Informatics visit https://job-profiles.fedip.org/job_family/clinical-informatics/ or scan the QR code to visit the Federation of Informatics Professionals website Or to return to the job families sheet to discover more career options, [click here](#)

